

Evolution Composite Decking : 25 Year Limited Warranty

Specialist Building Products Limited (hereafter known as "the Company") offers this Limited Warranty to the original purchaser ("Purchaser") of Ecodek Evolution capped polymer/wood composite decking products ("Product").

1. WARRANTY COVERAGE & PERIOD

The Company guarantees the Product for a Warranty Period of 25 years from the original purchase date under normal residential use and service conditions.

- **Physical Integrity:** The Product shall remain free from material manufacturing defects and will not split, splinter, delaminate, rot, or suffer structural failure from fungal decay or wood-boring insects.
- **Stain & Fade Resistance:** The Product will resist permanent staining from standard residential food and beverage spills, and resist colour change from weather and sunlight exposure in excess of 5 Delta E (Hunter) units.

This Warranty applies only when installed, cared for, and maintained in full accordance with written Ecodek Care and Maintenance Instructions.

2. PRO-RATA WARRANTY SCHEDULE

In the event of a valid claim, the remedy shall be calculated as a percentage of the original material purchase price according to the schedule below:

Period From Purchase Date	Coverage / Refund Value
Years 0 – 10	100%
Years 11 – 12	80%
Years 13 – 14	70%
Years 15 – 16	60%
Years 17 – 18	50%
Years 19 – 20	40%
Years 21 – 22	30%
Years 23 – 24	20%
Year 25	10%

3. CLAIM PROCEDURE

To make a claim, the original Purchaser must notify the Company in writing within the Warranty Period, providing written description of the fault, proof of purchase, and clear photographic evidence.

The Company may appoint a representative to inspect the deck. Inspection expenses incurred by the Company will be charged to the Purchaser at cost and refunded if the Product is verified defective.

4. EXCLUSIONS & LIMITATIONS

The Company is not responsible for, and no implied warranty shall cover, conditions attributable to:

- Improper installation, workmanship, handling, storage, cleaning, or maintenance failing to comply with Ecodek guidelines.
- Movement, settling, distortion, or collapse of the ground or sub-frame supporting structure.
- Surface discolouration, spotting, or staining caused by mould, mildew, organic material, airborne pollutants, dirt, metallic oxides, rust, or foreign chemicals.
- Use of harsh chemicals, strong solvents, acidic or alkaline compounds, oil-based paints, abrasive cleaners, or masonry products.
- Direct contact with extreme heat sources exceeding 120°C.
- Normal weathering, defined as natural efflorescence, sunlight exposure, and atmospheric conditions causing standard fading or dirt accumulation.
- Application of paints, stains, or third-party surface coatings.
- Acts of God, environmental disaster, or industrial pollution fallout.
- Natural variations in shade or colour across production batches.

IMPORTANT LEGAL NOTICE

The Company will not accept claims for consequential or incidental losses, nor will recompense be made for initial or subsequent installation, labour, or removal costs. **This warranty is non-transferable** and applies exclusively to the original Purchaser.

5. DISPUTE RESOLUTION

If any dispute arises regarding a claim, the decision of Specialist Building Products Limited shall be final and binding.