

Composite Cladding : 10 Year Limited Warranty

Specialist Building Products Limited (hereafter known as "the Company") offers this Limited Warranty to the original purchaser ("Purchaser") of Ecodek Composite Cladding products, inclusive of cladding boards, trims, corner profiles, and associated fixings ("Product").

1. WARRANTY COVERAGE & PERIOD

The Company guarantees the Product for a Warranty Period of 10 years from the original purchase date under normal residential use and service conditions.

- **Physical Integrity:** The Product shall remain free from material defects in workmanship and materials, and will not split, splinter, rot, or suffer structural failure from fungal decay or wood-boring insects.
- **Colour Stability & Fade Resistance:** The Product will resist colour change from weather and light exposure, guaranteed not to fade in excess of 5 Delta E (CIE) units.
- **Stain & Fade Resistance:** The Product will resist permanent staining from standard outdoor contaminants and resist unnatural colour change resulting from weather and light exposure.

This Warranty applies only when the Product is handled, stored, installed, and maintained in full accordance with written Ecodek Cladding Care and Installation Guidelines and local building regulations.

2. PRO-RATA WARRANTY SCHEDULE

In the event of a valid claim, the remedy shall be calculated as a percentage of the original material purchase price according to the schedule below:

Period From Purchase Date	Coverage / Refund Value
Years 1 - 2	100%
Years 3 - 4	80%
Years 5 - 6	60%
Years 7 - 8	40%
Years 9 - 10	20%
Exceeding 10 Years	0%

3. CLAIM PROCEDURE

To make a claim, the original Purchaser must notify the Company in writing within the Warranty Period, providing written description of the fault, proof of purchase, and clear photographic evidence.

The Company may appoint a representative to inspect the cladding. Inspection expenses incurred by the Company will be charged to the Purchaser at cost and refunded if the Product is verified defective.

4. EXCLUSIONS & LIMITATIONS

The Company is not responsible for, and no implied warranty shall cover, conditions attributable to:

- Improper installation, workmanship, handling, storage, or maintenance failing to adhere to Ecodek guidelines, including insufficient ventilation cavities, sub-frame spacing, or incorrect board gapping.
- Movement, settling, distortion, or collapse of the wall structure or supporting timber/metal batten frame upon which the Product is installed.
- Surface puncturing, gouging, or mechanical damage caused by sharp tools, high-pressure equipment, or impact.
- Application of paints, stains, sealants, or third-party surface coatings.
- Staining from non-standard contaminants, including acidic or basic chemicals, industrial solvents, biocides, fungicides, rust, or uncleaned mould/mildew.
- Fading or discolouration on non-visible surfaces, such as board backs, cut ends, or internal grooves.
- Normal weathering, defined as natural exposure to sunlight and rainfall causing standard gradual fading or atmospheric dirt accumulation.
- Acts of God, environmental disaster, or industrial pollution fallout.

IMPORTANT LEGAL NOTICE

The Company will not accept claims for consequential or incidental losses, nor will recompense be made for initial or subsequent installation, labour, or removal costs. **This warranty is non-transferable** and applies exclusively to the original Purchaser.

5. DISPUTE RESOLUTION

If any dispute arises regarding a claim, the decision of Specialist Building Products Limited shall be final and binding.