

Warranty

Revive PVC decking 10 year system warranty

Specialist Building Products Limited (hereafter known as “the Company”) offers this warranty to the original purchaser (“the Purchaser”) of our UK manufactured PVC decking product (“the Product”). For the purposes of this Limited Warranty, the Product consists of a range of Ecodek PVC deck boards, available in a woodgrain finish and three standard colours.

1. The Warranty Period shall be 10 years from the date of purchase.

2. The Warranty only applies where product defects appear within the Warranty Period and are reported in writing within 28 days. Claims should consist of a full description of the fault and photographic evidence.

3. The sole and exclusive remedy with regard to the Warranty is limited to the repair or supply of replacement product at the Company’s discretion. The Company does not make any other representation or guarantee and in no event shall the Company be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).

4. The Products are guaranteed not to suffer from structural failure resulting from fungal decay, termites, rotting, splintering or splitting for a period of 10 years from the date of purchase, provided that the Products have been installed in accordance with the Company’s Trade Installation Guide and have been subjected to normal use and service conditions.

5. No further Warranties are offered on durability, impact resistance, abrasion resistance, stain resistance, resistance to scratching or performance under abnormal weather conditions, fair wear and tear, aggressive industrial conditions, inappropriate applications or malicious / accidental damage.

6. The Warranty does not cover changes or variations in colour of the products.

7. The Warranty is limited to end use of the Products in Northern Europe (latitude 45° to 60°) and at elevations below 1800 metres above sea level, and where the Products have been stored and installed in temperatures between 0°C and 30°C.

8. The Warranty does not cover any movement, distortion, collapse or settling to the ground or supporting structure on which the Products are installed and which may cause damage to the Product.

The following conditions will be precedent to any liability hereunder:

a. Full payment for the Products covered by this Warranty.

b. The Company’s recommended maintenance procedures being followed or in the absence of such recommendations, normal and reasonable maintenance being undertaken.

c. The Products have not been coated or had any other process or repair performed on them.

d. The defect is not caused by wilful or accidental damage, vandalism or negligence.

e. The Products have not been exposed to atmospheric pollution, acid rain, harmful chemicals or vapours, fire, lightning, flood, abnormal winds or earthquake, or the effects of external heat sources or reflective surfaces, or undue wear and tear, or other unusual conditions such as (but not strictly limited to): hot coals from fire pits/ barbeques, solvents/bleach/sun cream, rubber backed mats/jet washers and damage caused by animals.

f. The Products have not been moved from the site where the defect is alleged to have occurred.

Your rights:

If there is any dispute over a claim, the decision of the Company is final and binding. In addition to the foregoing, the Company’s standard terms of business shall apply.

This Warranty shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only.

The Warranty does not affect the statutory rights of consumers.

The Company will not accept any claim for any consequential losses, nor will any recompense be made to the Purchaser for initial or subsequent installation or removal costs.

PLEASE NOTE THIS WARRANTY IS NON-TRANSFERABLE.

For more details

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 enquiries@ecodek.co.uk

 ecodek.co.uk



Making outdoors, yours