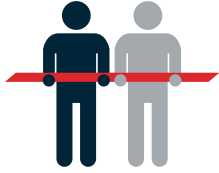


Material Deliveries

When confirming your order, please note the following points to ensure a successful delivery to your required location:



Number of people for handball - Why?

- A specific delivery address (incl postcode) must be provided at time of order, together with a nominated individual and phone/mobile number for receipt of goods. Please note that all shipments must be signed for as received.

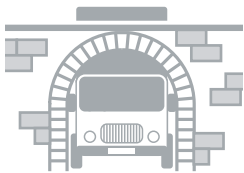
- Any access restrictions, such as low bridges or narrow roads must be notified at time of order to ensure we send your material on an appropriate vehicle. Suitably level, hard standing ground is necessary for all vehicles.



Any time restrictions - Why?

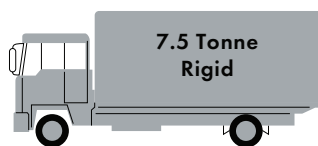
- Specific dates or timed deliveries should also be notified in advance, noting that there may be a surcharge to accommodate special requirements.

- Material off-loading can be arranged at an additional cost, but should be discussed at time of order. Our vehicles do not have off loading facilities as standard and waiting time is limited. Whilst off loading by hand is not recommended for large volumes, we appreciate it can be accommodated for smaller quantities. Driver assistance is not typically provided so we ask you to ensure you have enough people available at the time of delivery to help you safely offload and reduce the risk of damage to your order. We recommend at least two people to handball lengths over 2.5 metres and three people for 6 metres plus.



Any access restrictions - Why?

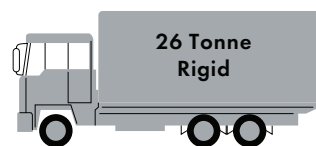
- Regional vehicle restrictions, such as the London Congestion Zone should be notified in advance.



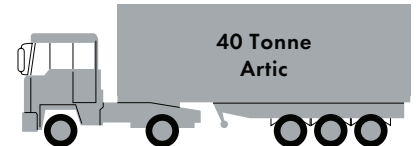
Lengths Max. 4m
Max. Carrying Weight:
2.1 Tonnes*



Lengths Max. 7m
Max. Carrying Weight:
9.5 Tonnes*



Lengths Max. 8m
Max. Carrying Weight:
12.5 Tonnes*



Lengths Max. 9m
Max. Carrying Weight:
26 Tonnes*

**Based on average vehicle capacity*

Material Collections

Should you wish to collect material from our factory or warehouse locations, please note the following points prior to arranging your own transport:

- An appropriate vehicle should be used, relative to the weight and length of materials to ensure a safe onward journey to your destination.
- Collections are permitted between the hours of 10am and 3pm (Monday to Thursday) and up until 1pm on Fridays. Timings outside this period may be accommodated with prior notice.
- All collections should be arranged following formal notification from our office of confirmed material availability and are then subject to a minimum 24 hours' notice.

Please refer to our standard Terms & Conditions for further information