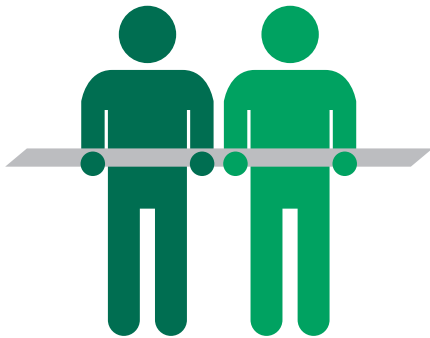


Managing the delivery of completed orders to our customers is a challenging task undertaken by our Transport Team. As we do not have our own transport, we employ external hauliers to take finished goods to our customers.

One of the most critical aspects of the order process is ensuring that the appropriate transport is employed to suit both the load and destination. Our Sales Team run through a number of questions with customers to make sure the delivery will run smoothly.



### Number of people for handball - Why?

We outsource to pallet networks so cannot guarantee that the drivers will assist in offloading the wagon.

Therefore we ask you to ensure you have enough people available at the time of delivery to help you safely offload and reduce the risk of damage to your order. We recommend at least two people to handball lengths over 2.5 metres and three people for 6 meters plus.



### Any time restrictions - Why?

Do you live near a school or other development that will restrict delivery times?

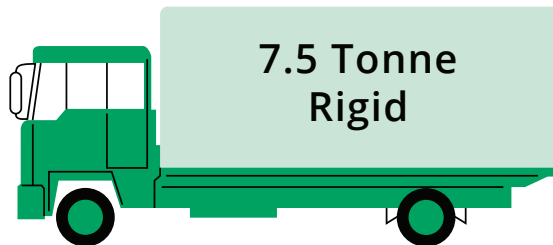
Is your delivery location along a particular restricted zone that may incur fines or disrupt general flow of traffic.



### Any access restrictions - Why?

It is critical to alert us to access restrictions, as this will help us choose the appropriate wagon.

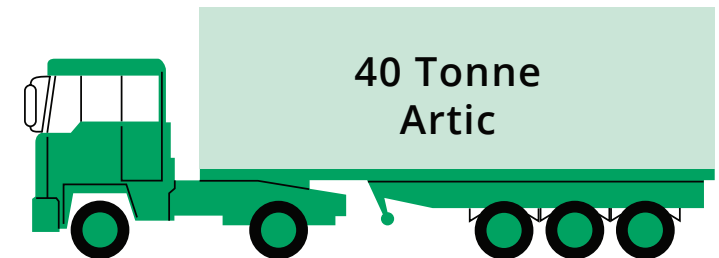
Are there any low bridges or sharp bends that might restrict access?



Dims: 8m(L) x 3m(W) x 4m(H)  
Carrying Weight:  
2.7 Tonnes



Dims: 11m(L) x 3m(W) x 4m(H)  
Carrying Weight:  
12.5 Tonnes



Dims: 17m(L) x 3m(W) x 4m(H)  
Carrying Weight:  
28 Tonnes